

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** CPCoP Tranche 1 Consultation  
**Date:** 23 October 2023 11:13:56  
**Attachments:** [image001.png](#)  
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Good morning

MOSL is supportive of the tranche 1 changes put forward in the '*Business Retail Market: Proposals to update the Customer Protection Code of Practice (Tranche 1 Changes)*' document which are in line with our feedback to the call for inputs earlier this year. Please treat this email as our consultation response. We look forward to reviewing the second tranche of changes Ofwat plans to put forward later this year.

Regards

[REDACTED]

airs Manager



4th floor, White Building, 1-4 Cumberland Place, Southampton SO15 2NP

[REDACTED]

[REDACTED]

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