

**From:** [REDACTED]  
**To:** [in-periodODIs](#)  
**Subject:** South west water consultation  
**Date:** 02 October 2023 08:22:40

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Hello,

I'd like to submit the following points re. [The Draft determination of South West Water's in-period outcome delivery incentives for 2022-23](#)

1. A rising population is no excuse for failed investment in infrastructure - an increased population is not only new demand it is also new / additional revenues we need to be looking at "investment per household" not investment overall
2. I keep hearing about "drinking water quality" and that is great but there are two parts to my water bill (supply and sewage). Neither is value for money; We have had over 12 months of hosepipe bans - a symptom of failed investment in supply).  
Ongoing, almost continuous use of sewage overflow into seas and rivers - a symptom of failed investment in sewage treatment.
3. I think regulators often fail to understand the wider impacts of failed investments in utilities. For every day of beach closures, cafes and car parks lose customers and therefor governments lose revenues. If it goes on then tourists won't come and the situation spirals downwards. Investment drives economic productivity /efficiency. The lack of investment and the wasteful use of bill payers funds by water companies is directly impacting UK Plc and must be addressed.

Thanks,

[REDACTED]

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