

UUW response to the draft in-period determination for outcome delivery incentives for 2022/23

October 2023

This document sets out our response to the recently published draft in-period determination for outcome delivery incentives for 2022/23.

C-Mex and D-MeX

On 26 September 2023 Ofwat published its draft in-period determination, which detailed the relative C-MeX and D-MeX performance of all water companies.

The draft in-period determination for United Utilities included a C-MeX outperformance payment of £3.024m and a D-MeX outperformance payment of £0.046m for 2022/23.

Uuw concurs with this calculation.

Water supply interruption

In its draft determination Ofwat stated “We are intervening to increase United Utilities under performance payments in relation to its water supply interruption performance commitment by £0.053m. This is because United Utilities requested to restate the company's 2021-22 performance.”

This adjustment was a result of an incident on a single supply point that we had previously recorded as private, but was subsequently identified as our responsibility. This resulted in an additional 3.4 seconds being added to the performance for 2021/22, taking the reported position from 00:07:58 to 00:08:01.

Uuw accepts this adjustment.

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Water for the North West